



5-Year Workmanship Warranty

Coverage Overview

Durden Roof Care, LLC guarantees that all roofing work performed will be free from defects in workmanship for a period of five (5) years from the date of project completion and receipt of final payment in full. During this period, Durden Roof Care will repair, at no cost to the owner, any leaks or workmanship-related issues that arise directly due to improper installation performed by Durden Roof Care crews within the original approved scope of work. This workmanship warranty applies to roofing components and workmanship performed by Durden Roof Care from the roof decking upward.

What's Covered

- Defects resulting directly from installation or workmanship error.
- Roof system components installed by Durden Roof Care in accordance with manufacturer specifications and local building code requirements.
- Labor for repairs related solely to verified workmanship defects.
- Roofing components installed by Durden Roof Care from the roof decking upward within the original approved scope of work.

What's Not Covered

- Damage caused by storms, wind speeds exceeding 50 mph, hail, tornadoes, hurricanes, lightning, fire, falling objects, or other acts of nature.
- Damage caused by settling, foundation movement, structural shifting, framing issues, or structural deficiencies.
- Ice damming, ponding water, drainage issues, gutter overflow, or improper attic ventilation not caused by Durden Roof Care workmanship.
- Interior damages including, but not limited to, drywall, paint, insulation, ceilings, flooring, cabinetry, framing, electrical systems, furniture, or personal property, except where directly caused by a verified workmanship defect reported promptly to Durden Roof Care and within a reasonable

timeframe for mitigation.

- Mold, mildew, rot, fungus, moisture staining, odors, or deterioration caused by long-term moisture intrusion, hidden leaks, pre-existing conditions, delayed reporting, or failure to properly maintain the property.
- Pre-existing damage, concealed deterioration, animal or pest damage, soffit/fascia deterioration, or hidden structural conditions existing prior to the roofing project.
- Any damages resulting from homeowner neglect, lack of maintenance, failure to mitigate damages, or failure to promptly notify Durden Roof Care of a suspected roofing issue.
- Repairs, modifications, penetrations, or alterations made by other contractors or third parties after project completion.
- Roof sections, accessories, or components not included in the original approved scope of work.
- Manufacturer defects in roofing materials, which remain subject to the manufacturer's separate warranty terms.
- Consequential or secondary damages resulting from unresolved or unreported leaks over extended periods of time.

Warranty Conditions

- This warranty becomes valid only after full payment is received and credited to Durden Roof Care's account.
- Any alterations, repairs, additions, or penetrations made to the roofing system by parties other than Durden Roof Care may void this warranty.
- The homeowner must promptly notify Durden Roof Care upon discovery of any suspected roofing issue and allow reasonable opportunity for inspection and repair.
- Failure to promptly report a leak or roofing concern may void coverage for any resulting interior or secondary damages.
- This warranty applies only to the workmanship performed by Durden Roof Care and does not extend to unrelated building components or pre-existing conditions.
- Durden Roof Care reserves the right to determine whether a reported issue is related to workmanship, material failure, structural conditions, maintenance neglect, or causes beyond company control.

Claim Procedure

To request service under this warranty, contact Durden Roof Care at (228) 229-4704 or through DurdenRoofCare.com/contact. Please include the project address, installation date, photographs if available, and a brief description of the issue being reported.

Durden Roof Care, LLC

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Phone: (228) 229-4704

Website: www.DurdenRoofCare.com